

# Youth Change's Consumer Satisfaction Survey

We work hard to give you the nation's best youth training experience. We strive to have our sessions and materials always be top quality, affordable, and to meet your needs as completely as possible. Please tell us how we're doing. Thanks!

Breakthrough strategies

Training Session: 10/8-10/9/09 Your Position: Mental Health Specialist Date: 10/9/09  
Your Name (Optional): Jillynn Garcia Agency/School: NWRES - Pacific Academy

- Overall, I feel this workshop was: Not Beneficial Very Beneficial  
1 2 3 4 5 6 7 8 9 10
- The features of this workshop that I would keep are: STRUCTURE, TIME SPAN, VARIETY OF TEACHING TOOLS
- The features of this workshop that I would change are: One comprehensive all inclusive PACKAGE DEAL OF ALL MATERIALS (including all books + posters)
- I heard about this training from:  Workshop Flyer  State Dept. of Ed newsletter  The Internet  
 School District Newsletter  Past Workshop Participant  Other Friend
- I most often find out about workshops from:  Workshop Flyer  State Dept. of Ed newsletter  The Internet  
 School District Newsletter  Past Workshop Participant  Other \_\_\_\_\_
- How was the price you paid to attend? Great! How were the prices for books and tapes? OK. Do these prices fit your budget? No What type of resources do you wish had been available? \_\_\_\_\_  
↳ But I have no budget so that's not a fair assessment.
- Would you refer a colleague to this course? Yes We'll send you any one of our books FREE for each new, paid registration you refer to us so long as the person provides your name, full address and book choice at the time they first register, not later. This is a good way to get lots of our books when you have no money!
- How many workshops do you attend each year? ~3-4 What days, times and locations do you prefer?  
PORTLAND AREA M-F 8-4 or 9-4
- Is there any type of clock hours or other accreditation you wish we had offered? No - you offered what I needed.
- If you have a strong interest in bringing our workshop to your site, we'll send you an information packet and an invitation for your administrator or their designee to attend any future session free if they wish to evaluate the workshop for a possible on-site presentation. Please note that we send the packet to you (not your boss, inservice director, etc.), so tell us your name, agency/school name, address and phone number. Because on-site dates can be in short supply, we always call to follow-up with you two weeks after you receive your packet so please be sure to include your phone number and good times to reach you:

Your genuine passion & commitment to kids is evident. THANK YOU! THANK YOU! THANK YOU!  
11. General Comments: Great Energy & Enthusiasm Throughout presentation. I appreciate your emphasis on underlying cause vs. symptoms when looking to understand/support students. Teachers NEED to HEAR THAT. THANKS!

Youth Change occasionally uses evaluation comments to publicize this workshop. If you are willing to allow us to print your name, affiliation and some/all of your comments, please sign below:

Signature Jillynn Garcia Print Name Jillynn Garcia